

Take control of future mechanical repairs

Audi vehicles are known for premium quality, but even the vehicles of the highest calibre require repairs. Audi After Care Mechanical Breakdown Protection (MBP) covers many costly vehicle components that can potentially fail over time.

Audi After Care MBP offers the assurance in knowing your vehicle is protected should an unexpected covered breakdown occur. Simply take your vehicle to any Audi dealership in Canada or the continental United States, and our trained Audi technicians will handle the rest. With several coverage levels, term lengths and deductibles, Audi After Care MBP can be customized to meet your needs.

Audi After Care MBP is also packed with additional benefits such as 24 Hour roadside assistance, a car rental allowance, and a claim-free reward.¹

Ease the burden of future mechanical repairs today with Audi After Care MBP.

Levels of coverage

Platinum Plan

Ultimate coverage for absolute peace of mind. All components are covered other than a select list of exclusions. Available on new, Certified Pre-Owned and used vehicles.

Gold Plan

Exceptional coverage above and beyond the powertrain to include many critical vehicle components that are costly to repair. Available on new, Certified Pre-Owned and used vehicles.

Sterling Plan

Essential protection for major powertrain components for new, Certified Pre-Owned and used vehicles with a maximum coverage limit of \$4,000 per repair visit.

Multi-media software package (optional upgrade)

With this package, the cost of all Audi recommended software updates to your vehicle's entertainment and navigation systems are covered (up to \$500).

Additional benefits

Besides exceptional coverage to protect your vehicle, Audi After Care MBP comes complete with an array of additional benefits, with no deductible.

24 Hour roadside assistance

You and your family can travel with confidence knowing that whatever the situation, you can rely on us for roadside assistance 24/7. You'll never be stranded on the road.

Trip interruption

Reimbursement of lodging and meal expenses if your covered vehicle breaks down while you are on a road trip and repairs last overnight (\$100 per day, up to \$500 per repair visit).

Rental benefit

Replacement car while your vehicle is being repaired (\$50 per day, up to \$200 per repair visit).

Transferable

If you sell your vehicle, Audi After Care MBP is transferable to the next private owner.

Claim-free reward¹

If no claims have been filed or additional benefits utilized by the time your Audi After Care MBP coverage expires, you may choose from one of the following three reimbursement options:

- Selling dealer will credit the total amount paid for your contract towards the purchase of a new Audi After Care MBP contract; or
- A store credit at your selling dealer for the full amount paid for your contract (inclusive of taxes) up to \$2,000; or
- A refund cheque of the amount paid for your contract (inclusive of taxes) up to \$1,000.

Coverage that delivers peace of mind

Mechanical breakdowns can happen when you least expect them and are often costly to repair. With Audi After Care Mechanical Breakdown Protection on board, you will enjoy:

- › The security of knowing that many common and expensive components are covered in the event that they fail or if breakdown occurs.
- › Maximized resale of your Audi with coverage that is transferable to another private owner.
- › 24 Hour roadside assistance to help get your Audi back on the road as quickly as possible.
- › Car rental coverage should your Audi be at the dealer for a covered repair.

Typical repair costs

In the event of a mechanical breakdown, a quality repair may cost more than you think.²

Engine replacement	\$15,255
Differential repair	\$4,500
Alternator replacement	\$900
Air conditioner repair	\$1,520
Fuel pump replacement	\$545
Radiator repair	\$735
Transmission replacement	\$8,000
Leaking cylinder head gasket	\$2,585
4 wheel drive transfer case repair	\$3,790
Master brake cylinder replacement	\$525
Power window motor replacement	\$550
Airbag assembly replacement	\$1,350

Contact your local Audi dealer, call our toll-free number at 1-866-937-8406, or visit AudiAfterCare.ca to learn more about Audi After Care products.

	Platinum Plan	Gold Plan	Sterling Plan
At a glance your covered items			
Engine	●	●	○
Turbocharger	●	●	●
Transmission	●	●	○
Transfer case	●	●	○
Drive axle	●	●	●
Steering	●	●	○
Brakes	●	●	○
Electrical	●	●	○
Electric / Hybrid vehicle components	●	●	●
Air conditioner	●	●	○
Fuel delivery	●	●	○
Front and rear suspension	●	●	○
Cooling	●	●	○
Multi-media software package (optional upgrade)	✓	✓	✓
All vehicle components³ (other than a list of exclusions)	●	●	○
Additional benefits			
24 Hour roadside assistance	●	●	●
Trip interruption	●	●	●
Car rental benefits	●	●	●
Claim-free reward	●	●	○
<small>○ A restricted list of components are covered compared to higher levels of coverage.</small>			
<small>3. Refer to contract for full details.</small>			

Audi After Care™ 

Audi After Care™
Mechanical Breakdown Protection 

Mechanical Breakdown Protection

Coverage for New, Certified Pre-Owned & Used Audi vehicles.



Mechanical repair costs made easier

Contact your local Audi Canada dealer or call our toll-free number at 1-866-937-8406 to learn more about Audi After Care products.

AudiAfterCare.ca

- Available on select Gold and Platinum plans only.
- Vehicle repair costs can vary based upon many factors. The values above are for illustrative purposes only and may not represent your repair costs.
- Refer to contract for full details.

The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage and exclusions. The terms and conditions of the contract shall supersede the contents provided in this brochure. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual provincial or territorial requirements.

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Program highlights

Consider these reasons to purchase Audi After Care Mechanical Breakdown Protection today:

- › Fully backed by Audi Canada — there is no comparison.
- › Lock-in future repair costs with today's money.
- › Payable in affordable monthly installments.
- › Quality new or remanufactured parts for Audi approved repairs.
- › Experienced and licensed Audi technicians to perform your repairs.
- › Coverage throughout Canada and continental U.S.
- › Valuable additional benefits including rental vehicle, 24 Hour roadside assistance, and trip interruption commence at time of purchase.
- › Fully transferable to next private owner.
- › Maximize resale value.
- › Peace of mind, worry-free driving.

Covered items

Platinum Plan
Gold Plan
Sterling Plan

Item	Platinum Plan	Gold Plan	Sterling Plan
Engine (and all internally lubricated parts contained within the engine)			
Cylinder block, cylinder head(s)	●	●	●
Pistons, piston rings and wrist pins	●	●	●
Connecting rod bearings	●	●	●
Crankshaft	●	●	●
Camshaft	●	●	●
Camshaft bearings, case and followers	●	●	●
Timing gears, guides, and tensioner	●	●	●
Timing cover and housing	●	●	●
Rocker arms, shafts, bearings	●	●	●
Cylinder head valves, guides, and lifters	●	●	●
Springs, seals, retainers, and seats	●	●	●
Push rods	●	●	●
Oil pump and oil pump housing	●	●	●
Harmonic balancer	●	●	●
Intake and manifolds	●	●	●
Valve covers	●	●	●
Engine mounts	●	●	●
Water pump	●	●	●
Seals and gaskets	●	●	●
Cam plug	●	●	●
Timing chain or belt	●	●	●
Engine oil cooler	●	●	●
Crankshaft pulley	●	●	●
Turbocharger			
Turbocharger housing and all internal parts	●	●	●
Seals and gaskets	●	●	●
Transmission (automatic or standard, plus all internally lubricated parts)			
Transmission case	●	●	●
Torque converter	●	●	●
Flywheel / Flex plate	●	●	●
Vacuum modulator	●	●	●
Electronic shift control unit	●	●	●
Transmission mount	●	●	●
Seals and gaskets	●	●	●
Ring gear	●	●	●
Servo and governor covers	●	●	●
Hydraulic clutch master and clutch slave cylinders	●	●	●
Factory installed transmission cooler and lines	●	●	●
Hydraulic lines and fittings	●	●	●
Transfer case (and all internally lubricated parts)			
Transfer case housing and all internal parts	●	●	●
Seals and gaskets	●	●	●
Mounts	●	●	●
Vacuum or electric control motors	●	●	●
Drive axle (and all internal parts contained within the drive axle)			
Front and rear drive axle cases	●	●	●
Locking hubs	●	●	●
Axle shafts	●	●	●
Drive shafts and yokes	●	●	●
Universal joints	●	●	●
Centre support bearing	●	●	●
Constant velocity joints	●	●	●

Platinum Plan non-covered components

With the Platinum Plan, all vehicle components, except those listed under exclusions³ in your contract, are covered. While not an exhaustive list, some of the common items not covered include:

Accessory items

Cell phones, electronic keyless entry transmitter (key fob), non-factory audio equipment, tire pressure sensors.

Maintenance related items

Exhaust and emission systems, batteries, shock absorbers, struts / mounting plates, clutch assembly, brake rotors and drums, friction clutch disc and pressure plate, light bulbs, fuses, throw out bearing, door and trunk handles.

Cosmetic items

Glass, lenses, sealed beams, weather strips, trim items, moldings, bright metal, chrome, upholstery and carpet, paint, outside ornamentation, bumpers, body sheet metal and panels, frame and structural body parts.

Wheel bearings / Hub assemblies	●	●	●
Axle bearings	●	●	●
Four-wheel drive actuator	●	●	●
Differential cover	●	●	●
Seals and gaskets	●	●	●
Steering			
Rack and pinion steering gear (all internal parts)	●	●	●
Power steering pump	●	●	●
Steering knuckle	●	●	●
Steering column assembly	●	●	●
Seals and gaskets	●	●	●
Control valve	●	●	●
Cooler	●	●	●
High pressure and return hoses	●	●	●
Lines and fittings	●	●	●
Tie rod ends and boots	●	●	●
Steering speed sensors	●	●	●
Brakes			
Master cylinder	●	●	●
Vacuum / Assist booster	●	●	●
Disc brake calipers	●	●	●
Wheel cylinders	●	●	●
Proportioning valve	●	●	●
ABS hydraulic control unit	●	●	●
Accumulator and pump	●	●	●
ABS electronic control module	●	●	●
Seals and gaskets	●	●	●
Backing plates	●	●	●
Self adjusters and return springs	●	●	●
Brake hydraulic lines and fittings	●	●	●
Wheel speed sensors	●	●	●
Electrical			
Alternator and voltage regulator	●	●	●
Starter motor	●	●	●
Solenoid and drive	●	●	●
Engine compartment wiring harness	●	●	●
Electronic powertrain control module	●	●	●
Electronic ignition module	●	●	●
Ignition switch	●	●	●
Front and rear window wiper motor(s)	●	●	●
Stop lamp switch and headlamp switch	●	●	●
Turn signal switch and multifunction switch	●	●	●
Heater / A.C. blower speed switch	●	●	●
Manual heater / A.C. control assembly	●	●	●
Horns	●	●	●
Washer pump and switch	●	●	●
Ignition coil	●	●	●
Crank angle sensor	●	●	●
Gauges	●	●	●
Cruise control system	●	●	●
Power window motor(s)	●	●	●
Power window switch	●	●	●
Rear defroster switch	●	●	●

Audi After Care™
Mechanical Breakdown Protection



Power door lock actuator and switch	●	●	●
Navigation system	●	●	●
Electric / Hybrid vehicle components			
Electric motor	●	●	●
High voltage cables	●	●	●
Power converter / Inverter	●	●	●
Battery charger	●	●	●
Generators	●	●	●
Air conditioner			
Condenser	●	●	●
Compressor	●	●	●
Clutch and pulley	●	●	●
Air conditioning lines and hoses	●	●	●
Evaporator	●	●	●
Idler pulley and idler pulley bearing	●	●	●
High / Low compressor cut-off switch	●	●	●
Expansion valve	●	●	●
Receiver / Dryer	●	●	●
Seals and gaskets	●	●	●
Refrigerant (only covered in conjunction with the repair or replacement of a component listed above).	●	●	●
Fuel delivery			
Fuel pump and relay	●	●	●
Fuel distributor and injectors	●	●	●
Vacuum pump	●	●	●
Metal fuel delivery lines	●	●	●
Fuel pressure regulator	●	●	●
Fuel injection sensors and control units (except oxygen sensor)	●	●	●
Seals and gaskets	●	●	●
Front and rear suspension			
Upper / Lower control arms and shafts	●	●	●
Bearings or bushings	●	●	●
Upper and lower ball joints	●	●	●
Radius arm and bushings	●	●	●
Torsion bars and mounts or bushings	●	●	●
Stabiliser bar, links and bushings	●	●	●
Spindle and spindle support	●	●	●
Cooling			
Engine cooling fan, motor and relay	●	●	●
Water pump and pulley	●	●	●
Fan clutch	●	●	●
Serpentine belt tensioner	●	●	●
Radiator, heater core	●	●	●
Thermostat	●	●	●
Blower motor	●	●	●
Hot water control valve	●	●	●
Seals and gaskets	●	●	●
Multi-media software package (optional upgrade)			
	✓	✓	✓

All vehicle components³
(other than a list of exclusions)

Platinum Plan

Some examples of additional covered components are:

- Airbags
- Heated seat elements
- Keyless entry module
- Heater / Vent control actuator
- Wire harnesses
- Body control modules
- Fuse box / Power distribution module
- DRL module
- Coil springs
- Window regulators
- Windshield washer reservoir and spray nozzles
- Rear park distance monitoring system
- Door latch assembly and lock cylinders



Superior coverage

Photo is for illustrative purposes only.