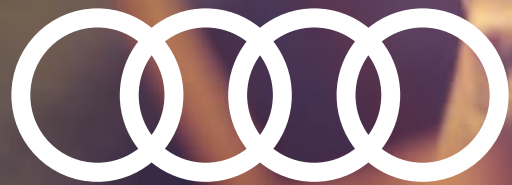


Thank you for choosing an Audi with Audi connect. Complete the following steps to make the best use of all the services.



# Audi Connect Quick Start Guide

The availability of Audi connect services is model-specific.

This quick start guide applies to the following vehicles: Audi A6/A7/A8/Q8

An overview of all Audi models with Audi connect and of all the services per model is available at [www.audi.ca/connect](http://www.audi.ca/connect)

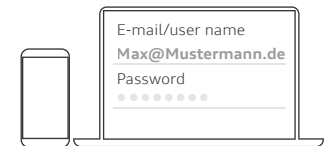
## 1 Create myAudi create

### Registration



You can register in the myAudi app or at [www.my.audi.com](http://www.my.audi.com)

### Define e-mail and password



Your e-mail address is your user name

### Add vehicle



Now visit [www.my.audi.com](http://www.my.audi.com) to add your vehicle. Click the "plus" icon in the top right corner to add a vehicle. You will need the vehicle identification number (VIN) of your Audi, which you can find on your vehicle registration certificate (Part 1, section E). Alternatively, you can also use the myAudi app to add your Audi. Go to "My vehicles" to create a vehicle

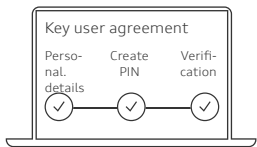
**Equipment: Audi connect safety & service including vehicle scheduling**

**Your personal access:**

Verifying and registering as key user gives you access to vehicle scheduling features (such as locking and unlocking from the app). To verify and register as key user, accept the key user agreement (1) on my.audi.com or in the myAudi app, and then log in as key user in the vehicle. You may also add more users as secondary users. You do not need to register for emergency call and online roadside assistance - these two services work straight away without registering.

If have already accepted the key user agreement, you only need to complete the steps in the vehicle (2).

1)



or



**In myAudi**

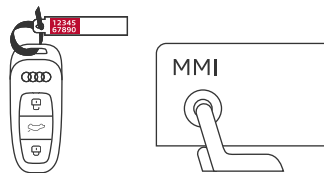
- Select User Account in the menu and accept the key user agreement
- Enter personal details
- Create a 4-digit PIN
- Select a verification channel\*
  - Audi partner
- Accept general terms and conditions

**In the myAudi app**

- Open the menu and go to:
  - My profile
    - Settings
      - User management
- Then select:
  - Key user agreement
    - Verify now
- The rest of the process is the same as "In myAudi" (see left column) from step 2

\*You will need to visit your Audi partner.

2)



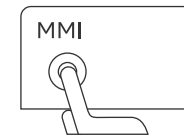
**In the vehicle**

- Scratch to reveal the 10-digit vehicle code on the key ring
- Enter your myAudi user name and vehicle code in the MMI:
  - User
    - User management
    - Define key user

**Note: your agreement details can be viewed and edited at any time in the Audi connect User Management section of myAudi.**

**Equipment: Audi connect Navigation & Infotainment**

To use these Audi connect services without restrictions, the vehicle must be linked to the key user's myAudi account. You can link the account in the following ways.



**a) To link your vehicle to myAudi,**

enter your myAudi user details in the MMI:

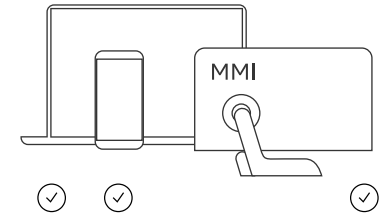
- User
  - myAudi login
    - E-mail/myAudi user name and password

**b) Automatic transfer of user name/e-mail address**

- Requirement: The Wi-Fi hotspot must be activated in the vehicle and you must be logged into the myAudi app.
- Go to Settings
  - Wi-Fi
    - Activate Wi-Fi hotspot

\* If you have not yet added your Audi to your myAudi account, it will be added for you automatically.

**Congratulations, you can now use your services**



**You can use Audi connect**

- In the vehicle (MMI)
- In the myAudi app ([www.audi.ca/connect](http://www.audi.ca/connect)) e.g. to control vehicle functions
- On the Internet at [www.my.audi.com](http://www.my.audi.com)

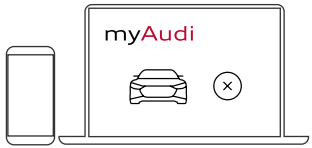
**Please note that some services must be configured at [www.my.audi.com](http://www.my.audi.com).**

**All services and the various options for accessing services are listed on the next page.**

# 4 Deleting settings

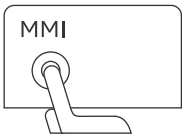
## Overview of available services

### When selling the vehicle



#### a) In myAudi

- Delete the vehicle in myAudi or the myAudi app.



#### b) In the MMI

- Go to User
  - User management
    - Remove all users



#### c) Handing over the vehicle

- Hand over the key and the vehicle code

**Note: Your details are all deleted and cannot be viewed by the buyer.**

### Audi connect Emergency call & service including vehicle scheduling

#### myService

	Registration		Use	
Audi service request online <sup>1</sup>	Person icon	Person with car icon	Car icon	Mobile phone icon
Online roadside assistance			Car icon	
Emergency call			Car icon	
Audi incident assistance			Car icon	

1) Please activate the service in myAudi and add your service partner

#### myCarManager

	Registration		Use	
Vehicle status report	Person icon	Person with car icon	Car icon	Mobile phone icon
Car finder	Person icon	Person with car icon	Car icon	Mobile phone icon
Remote lock & unlock	Person icon	Person with car icon	Car icon	Mobile phone icon

2) On the portal, emergency function only (delete key)

### Audi connect Navigation & Infotainment

#### myInfo

	Registration		Use	
Online news	Person icon		Car icon	
Weather			Car icon	
Fuel prices			Car icon	
Country-information			Car icon	

#### myRoadmusic

	Registration		Use	
Online Media streaming			Car icon	Mobile phone icon
Online radio <sup>4</sup>			Car icon	
Hybrid radio <sup>4</sup>			Car icon	

- 3) Requires an additional subscription for the online radio and hybrid radio features
- Log on to [audi.ca/connect](http://audi.ca/connect) and select "Data plans"
  - Register as an Audi connect SIM user
  - Select a data plan and complete the purchase online

A detailed description and explanation of individual services is available at [www.audi.ca/connect](http://www.audi.ca/connect)

### myRoute

	Registration		Use	
Map update online	Person icon	Car icon	Car icon	Mobile phone icon
Travel	Person icon		Car icon	
Enhanced 3D city view			Car icon	
Predictive route guidance			Car icon	
Traffic-information online			Car icon	Mobile phone icon
Navigation with Google Earth			Car icon	
Travel information			Car icon	
Car park-information			Car icon	
Point-of-interest search with voice control			Car icon	Mobile phone icon
Enhanced point-of-interest (POI) display	Person icon		Car icon	Mobile phone icon
Traffic sign-information			Car icon	
myAudi Navigation	Person icon		Car icon	Mobile phone icon
Traffic light info online			Car icon	

### myNetwork

	Registration		Use	
Twitter			Car icon	
Wi-Fi Hotspot <sup>5</sup>		Car icon	Car icon	
Calendar			Car icon	Mobile phone icon
E-mail <sup>6</sup>			Car icon	
Messages <sup>6</sup>			Car icon	

- 4) Requires an additional subscription for the Wi-Fi hotspot features
- Log on to [audi.ca/connect](http://audi.ca/connect) and select "Data plans"
  - Register as an Audi connect SIM user
  - Select a data plan and complete the purchase online
- 5) Requires a mobile phone that supports the Bluetooth MAP profile

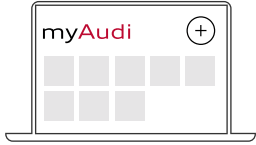
A detailed description and explanation of individual services is available at [www.audi.ca/connect](http://www.audi.ca/connect)

#### Key

- Only available with myAudi account
- Only available for verified key users or secondary users
- Access at [www.my.audi.com](http://www.my.audi.com)
- Access in the vehicle
- Access via the myAudi app

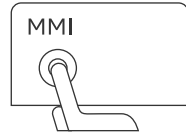
# Summary: Which details do I need where?

## my.audi.com



- E-mail/myAudi user name
- myAudi password
- 4-digit PIN (create)
- Vehicle identification number
- mTAN

## In the vehicle



### Link myAudi account to vehicle:

- E-mail/myAudi user name
- myAudi password

### Log in as key user in the vehicle:

- E-mail/myAudi user name
- 10-digit vehicle code on key ring

## myAudi App



- E-mail/myAudi user name
- myAudi password
- 4-digit PIN (to use some services, e.g. to lock/unlock the vehicle via app)

The availability of Audi connect services is model-specific.

This quick start guide applies to the following vehicles: Audi A6/A7/A8/Q8

An overview of all Audi models with Audi connect and of all the services per model is available at [www.audi.ca/connect](http://www.audi.ca/connect)

### Download myAudi app:

for iOS



for Android



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[www.my.audi.com](http://www.my.audi.com)  
Last update: July 2018

