

Appearance Protection



Interior and Exterior Protection for New, Certified *:plus* and Used Audi Vehicles.



The Audi Advantage

Fully Backed by Audi Canada

Appearance Protection is the only product of its kind backed by Audi Canada. Get the protection you need from a name you can trust.

Genuine Audi Parts

Appearance Protection provides genuine Audi parts when a replacement is required, up to the maximum term value per coverage.

Fully Transferable

You may transfer the remaining term of your Appearance Protection contract to another private purchaser.

60 Day Money Back Guaranteed

You may cancel Appearance Protection for a full refund within 60 days of your contract purchase date.

Coverage Network

Appearance Protection offers coverage within Canada and the contiguous United States and Alaska.

No Deductible

No deductible will apply during the contract term for any covered benefits provided.

Maintain the showroom finish and value of your Audi

For every journey your Audi embarks on, Audi After Care promises to maintain its pristine finish. To ensure the luxury of your vehicles iconic design, Audi After Care Appearance Protection will help guard your vehicle against the wear and tear of life's adventures. Now you can venture to new horizons, all while enjoying peace of mind.

Appearance Protection is available for New, Certified *:plus*, and Used Audi vehicles. The program offers customizable plans to match your coverage requirements and the duration of your Audi ownership. With Appearance Protection in place, you can rest assured that your vehicle will retain its stylish design and maximize its resale value.

Coverage plans

	Sterling Plan	Gold Plan	Platinum Plan	Gold Plan + Wheel & Tire	Platinum Plan + Wheel & Tire
Headlight/tail light protection			●		●
Paint repair			●		●
Windshield replace		●	●	●	●
Windshield repair		●	●	●	●
Key and keyless remote replace	●	●	●	●	●
Interior protection	●	●	●	●	●
Paintless dent and ding	●	●	●	●	●
Car rental	●	●	●	●	●
Curb scuff repair				●	●
Wheel and tire repair and replace				●	●
Roadside assistance				●	●



Appearance Protection Coverage¹

Interior Protection

Repair of damage to the interior vinyl, fabric and leather components.

Paintless Dent Removal

Removal of small dents on exterior body panels without harming the original finish of your vehicle.

Paint Repair

Repair of paint damage on exterior surfaces including painted bumpers.

Car Rental Benefit

Car rental reimbursement is included for any eligible claim.

Front Windshield Protection

Front windshield repair or replacement for damage caused by road hazards.

Head/Tail Light Protection

Repair or replacement of damaged head and tail lights.

Key and Keyless Remote Replacement

Replacement of lost, stolen or damaged keys and/or keyless entry remotes.

Wheel and Tire Protection

Repair or replacement of Audi recommended wheels and/or tires for damage caused by road hazards.

Curb Scuff Repair

Repair of cosmetic wheel damage caused by accidental curb scuff during routine parking maneuvers.

24-Hour Roadside Assistance

Available coverage as part of an Appearance Wheel and Tire plan.

1. Damage due to collision and vandalism is excluded. Please refer to contract for complete coverage details.

2. All term maximum values are inclusive of taxes and subject to any per claim limits and the terms of the contract.

The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage, fees and exclusions. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual Provincial or Territorial requirements. Images used are for illustrative purposes only. European or US models may be shown. Photos for illustration purposes only. Some items, such as wheels, may be unavailable on some trim levels when vehicle is built or may not be available in Canada. (E&OE). ©Audi Canada, "Audi After Care", "Audi" and the Audi logo are registered trademarks of Audi AG.



Benefit Limits

Coverage	Term max value ²
Platinum Plan	\$10,000
with Wheel and Tire repair or replacement	\$20,000
Gold Plan	\$5,000
with Wheel and Tire repair or replacement	\$10,000
Sterling Plan	\$3,000
Other special limits (regardless of the plan)	
Paint repair	\$2,000
Curb scuff repair	\$800
Front windshield replacement	\$1,000
Key and keyless remote*	Up to \$800 per occurrence
24-hour roadside assistance [†]	Unlimited usage

*Maximum 2 replacements per term.
[†]Per occurrence limits apply.

Wheel and Tire Repair and Replace Protection

Enjoy the roads your Audi takes you with complete road hazard and cosmetic protection for damaged wheels and tires. This encompassing package not only covers tire repairs and replacements but also extends to 24-hour roadside assistance, offering you complete tranquility. The entire process, from mounting and balancing to installation, is expertly handled, allowing you and your Audi to venture freely on the roads of your choosing.



Common Road Hazard Coverage

- ▶ Potholes
- ▶ Road cracks
- ▶ Nails and screws
- ▶ Glass
- ▶ Debris from other vehicles
- ▶ Construction debris

Benefit Limits

Coverage	Term max value ¹
Wheel and Tire repair or replacement	\$5,000
Curb scuff repair	\$800
24-hour roadside assistance*	Unlimited usage
Tire repair per occurrence ²	Maximum \$60

*Per Occurrence Limits

¹ All term maximum values are inclusive of taxes and subject to any per claim limits and the terms of the contract.

² Unserviceable tires will be replaced with a comparable tire, as determined by the Selling Dealer or authorized repair facility. Service is limited to the original set of tires on the Vehicle at the time of purchase and new replacement tires (due to Road Hazard damage). Winter tires are covered under the same Service if purchased at the same Selling Dealer. Tire replacement includes tire installation, balancing and taxes with zero deductible.

³ Not applicable to Electric Vehicle.

The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage, fees and exclusions. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual Provincial or Territorial requirements. Images used are for illustrative purposes only. European or US models may be shown. Photos for illustration purposes only. Some items, such as wheels, may be unavailable on some trim levels when vehicle is built or may not be available in Canada. (E&OE). ©Audi Canada, "Audi After Care", "Audi" and the Audi logo are registered trademarks of Audi AG.

24-Hour Roadside Assistance

Travel with confidence as you can rely on us for roadside assistance 24/7. Services include battery boost (12V Battery), lock-out service, winching, towing, flat tire changes and fuel delivery.³



Standalone Options

Even if you're not ready to commit to the full interior and exterior coverage, you can benefit from these standalone protection options.

- ▶ Key and Keyless Remote Replacement
- ▶ Tire Repair and Replacement (including Roadside Assistance)
- ▶ Wheel and Tire Repair and Replacement (including Roadside Assistance)